

MEMBERSHIP POLICY



JP MUSIC ACADEMY MEMBERSHIP POLICY



We're excited to welcome you to JP Music Academy! This agreement explains how our Membership Lessons work and is designed to support consistent learning and steady progress for our students.

Weekly Membership – 3 Key Benefits

- Affordable & simple – Small weekly payments instead of a large upfront term fee.
- Consistent progress – Weekly lessons build routine, confidence, and faster improvement.
- Guaranteed lesson time – Your child's day and time are secured for the full term.

1. How Membership Lessons Work

Membership lessons run on a term-by-term commitment. Your child's lesson day and time are locked in for the entire term, giving them consistency and guaranteeing their place in our timetable.

2. Why We Offer Ongoing Lessons

We believe students make the best progress when learning continues throughout the year with no long pauses. Regular lessons help build confidence, improve skills, and keep students motivated. Membership lessons also provide extra support during holiday periods to keep learning on track.

3. Holiday Lessons Included

Membership lessons include holiday lessons ranging from 40 minutes up to 1 hour to help students continue progressing.

- Holiday lessons are included in your membership fee and are charged whether or not your child attends.
- Holiday lessons can be taken:
 - In person at our Pakenham Studio, or
 - Online, for families who are unable to attend in person.

4. Missed Lessons & Make-Up Lessons

We understand that sometimes students are unable to attend a lesson.

- If a student is unable to attend a membership lesson during the school term or holiday period and sufficient notice is given, a make-up lesson will be offered at a later date.
- Make-up lessons are subject to teacher availability and may be scheduled at a different time, day, or format (in-studio or online).
- Missed lessons without notice may not be eligible for a make-up lesson.

5. Stopping Lessons

If you decide that lessons are no longer suitable, we simply ask that you let us know before the end of the term. This allows us to plan our timetable and offer the spot to another student.

If notice isn't received before the term ends, lessons and billing will continue into the following term.

6. Membership Rates

Studio Lessons:

- \$35 per week – 30-minute lesson
- \$59 per week – 60-minute lesson

School Program:

- \$30 per week

Membership payments are billed weekly.

7. Other Payment Options

If membership isn't the right fit for your family, we also offer:

Pay Upfront (Per Term):

Lessons are paid in full at the start of the term.

Holiday lessons are optional with this option.

Cash Upfront Discount:

A discounted rate is available for families who choose to pay cash in the first week of term.

8. Need to Make Changes?

If you'd like to change your payment method or talk through your options, please feel free to contact James – we're always happy to help.

9. Payments & Direct Debit Policy

All lesson fees are processed weekly via Ezidebit and will be debited every Friday.

If a payment declines, Ezidebit will automatically attempt to rebill the payment and a \$10 late fee will apply.

If you are experiencing account issues or believe a payment may not be processed, please contact James as soon as possible so arrangements can be made and lessons are not paused.

By enrolling in Membership Lessons, you agree to the terms above and support your child's musical growth through consistent and encouraging learning.

JP MUSIC ACADEMY

GROWING CONFIDENT MUSICIANS, ONE LESSON AT A TIME 